

LEEDS UNIPOL CODE TRIBUNAL DECISION

SENSE PROPERTIES

23 JANUARY 2026

A complaint was submitted by a father, on behalf of his daughter. The complaint was part of a wider contractual dispute, over which the Tribunal had no jurisdiction.

The Tribunal was asked to consider allegations that the following clauses of the Unipol Code had been breached:

1.00 Business is pursued by members in a professional, courteous and diligent manner at all times.

8.00 Maintain courteous professional relations and respond reasonably and promptly to any complaints or difficulties raised.

The Tribunal upheld the complaint relating to the above clauses. Taking into account the landlord's past good record, and considering the breach to be of relatively low scale, the Tribunal issued a warning to Sense Properties as to their future conduct.