

Keep the Peace

Welcome to your Unipol accommodation. We recommend you get together with your flatmates and agree a housework rota and some rules about how you want to live together. Everyone has different preferences, so it makes sense to discuss things early on.

Housework Rota

Task →					
Monday					
Tuesday					
Wednesday					
Thursday					
Friday					
Saturday					
Sunday					

Agreed House Rules

Rules on sharing and using other people's stuff (for example food, kitchen tools, cleaning products)

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- We are all happy to use each other's crockery and kitchen utensils? YES NO
- If you borrow someone's kitchen stuff, you need to clean and return it within.....hours

Other Rules

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-
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Some suggested house rules from Unipol:

If someone has a problem or an issue, they will try to speak calmly to the person concerned

If your noise is becoming an issue, try to listen to someone's concerns and take action to help

Inviting lots of people round? Check with everyone first as you all need to share the kitchen and lounge fairly

If you all agree to change the rules or rota at a later date, just ask Unipol for another copy of this poster.

Time for a brew

How does everyone take their tea or coffee?

Name	Milk & Sugar

3 Steps to Peace

Sharing a home is a great way to make friends, but it does take a bit of compromise from everyone. If you're having difficulty follow our 3 Steps to Peace.

Step 1 Talk it over

It is always best to try and calmly speak to the person(s) causing you the problem first. Coming to university is about learning the skills to deal with different situations, and it's always best that tenants deal with issues themselves first before involving anyone else.

This may seem a little daunting but often people are not aware of how much stress and upset they are causing others. When made aware of the problem, most people will change their behaviour.

Find time to have a friendly chat, calmly pointing out how the situation is affecting you. It is important to remain polite but firm. Try not to aggravate the situation by shouting or getting too upset.

Step 2

Read our booklet called Keep the Peace (available from Unipol)

It contains straightforward advice on resolving the most common problems that occur in student accommodation.

Step 3 Contact Unipol

If discussing the situation does not help, talk to your Housing Management Officer. They will ask you to put some information in writing, detailing the situation and how you have tried to resolve it. It is important that you include specific dates and times and your up to date contact details.

They may refer you to the Tenancy Support Officer. In most situations the Tenancy Support Officer will not take sides or apportion blame. They will provide advice on the best way for tenants to go about resolving issues themselves, and may look at other solutions where this has not worked.

Contacts

During office hours
Unipol Student Homes
0113 243 0169
www.unipol.org.uk/leeds
housing@unipol.org.uk

Out of Hours

When Unipol is closed we have a special telephone service that is available for emergencies:

0113 243 0169

(Have a pen and paper ready to take another number)

unipol

the home of student housing

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